



STATE OF TENNESSEE  
DEPARTMENT OF COMMERCE AND INSURANCE  
COLLECTION SERVICE BOARD  
500 JAMES ROBERTSON PARKWAY  
NASHVILLE, TENNESSEE 37243  
615-741-1741 (FAX) 615-253-1179

COLLECTION SERVICE BOARD  
MEETING TO BE HELD AT  
710 JAMES ROBERTSON PARKWAY, 2<sup>nd</sup> FLOOR CONFERENCE ROOM  
MEETING AGENDA  
November 10, 2010  
PLEASE SILENCE ALL ELECTRONIC DEVICES

**9:30 Call To Order – Bart Howard, Chairman**

- Roll Call – Donna Hancock, Executive Director
- Announcements
  - Recognition of Service – Worrick Robinson
  - Election of Officers

**9:35 Agenda – Review / Adopt**

(Tab 1) Minutes of September 14, 2010 – Review / Adopt

**9:40 Discussion of Applicability of Lending Activities**

- Chrysler Financial Services Americas, LLC – Michael Schwegler

**10:00 Report on NACARA Conference – Donna Hancock and Terrance Bond**

**10:15 Administrative Report – Donna Hancock, Director**

- Tab (2) Complaint Status Report
- Tab (3) Location Manager Exam Data
- Tab (4) Online Renewals (Affidavit)

**10:30 Collection Location Applications Review: Determine Eligibility –**

- Tab (5) The Bureaus, Inc.
- Tab (6) Medical Reimbursement of America, LLC
- Tab (7) Nuview Financial Services, LLC
- Tab (8) DCFS USA, LLC (renewal)

**10:45 Location Manager Application Review: Determine Eligibility –**

**Request for Reconsideration**

- Tab (9) Devaney, Jason

**New Applications**

- Tab (10) Bohling, LaDonna J.
- Tab (11) Boozer, James Daniel
- Tab (12) Brown, Adam M.

- Tab (13) Littleton, Trent A.
- Tab (14) Matson, Darren Allan
- Tab (15) Starr, Tiffany Noel

**11:30 Legal Report (Handout) – Terrance Bond, Assistant General Counsel**

- Handout

**1:00 New Business or Unfinished Business**

**1:15 Adjourn**

Notice: Commission / Board meetings will be conducted by permitting participation of the Commission / Board members by electronic means of communication, if necessary. Any member participation by electronic means shall be audible to the public at the location specified above. Some meetings may be cancelled 30 days prior to the actual meeting. Before planning to attend a meeting, please be certain the meeting is being held as originally scheduled. Unless otherwise noted, all times listed are scheduled at U.S. Central time.